



ANNUAL NOTICE—For Military Personnel

Minn. Stat. § 325E.028

Minnesota statutes require that customers and utilities make utility payment arrangements for military service personnel if a member of a household has been issued orders into active duty, deployment, or a change in duty station, **and** the residential customer meets specific income criteria. The utility must not disconnect the utility service of that qualifying residential customer due to nonpayment.

An application for a utility payment arrangement must include copies of income statements and proof of military orders as described in the statute. The utility may disconnect utility service for nonpayment if an application does not include the required copies of income statements and proof of military orders as required by Minn. Stat. § 325E.028.

A copy of the statute is available at <https://www.revisor.mn.gov/statutes/cite/325e.028>. If you qualify and are in need of a payment arrangement, please contact Moorhead Public Service's customer service staff at 218.477.8000, Option 4, to request a payment arrangement application.